



NEWS RELEASE

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U.S. Department of State gives Lake County Clerk's Office perfect score on recent passport audit

TAVARES, FL — The U.S. Department of State recently announced that, out of nearly 300 facilities in the Miami Passport Region, the Lake County Clerk's passport office was part of a small group to receive a perfect score on the Acceptance Facility Oversight Program's "Acceptance Facility Review Report."

The Acceptance Facility Oversight Program assesses the operations for passport processing, and includes a site visit with one-on-one interviews, facility inspections, security review, and real-time observations of passport processing with the general public.

"The employees are specially trained, and comply with a rigorous set of standards in order to be compliant with the Department of State's requirements," said Gary Cooney, Lake County Clerk and Comptroller. "The employees do an outstanding job of ensuring that travel documents are provided with the utmost integrity and professionalism, which is reflected by earning this achievement."



Pictured from left to right: Gary J. Cooney; Holly Vaughn; Alejandra Loera; Janis Dicus; Jayne Mancina

The Lake County Clerk's Office has received perfect scores on all of its audits conducted since 2012. This past fiscal year, the office processed a total of 11,737 passports.

The Miami Passport Agency's Region includes offices throughout Florida, Puerto Rico, and the U.S. Virgin Islands. To find a local passport office, or to learn more about applying for a passport, visit www.lakecountyclerk.org/administrative_services/passports.aspx.

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