



BCC 2021 PCI Readiness Assessment

Division of Inspector General

Gary J. Cooney, Clerk of the Circuit Court & Comptroller
Audit Report

Terri W. Freeman, CPA, CIA, CISA, CRMA
Inspector General

Report No. BCC-204
January 31, 2022

NOT FOR PUBLIC DISCLOSURE
Pursuant to
Section 282.318, this report
is exempt from disclosure as a Public Record



Division of Inspector General

Office of Gary J. Cooney

Clerk of the Circuit Court and Comptroller
550 West Main Street, Post Office Box 7800
Tavares, Florida 32778-7800
Phone: (352) 253-4930 Fax: (352) 742-4534

Jan. 31, 2022

Board of County Commissioners

The Payment Card Industry (PCI) Readiness Assessment identified in the Audit Plan is complete.

This report is exempt from disclosure as a public record pursuant to Section 282.318 of the Florida Statutes.

The objective of the assessment was to determine the current state within the Cardholder Data Environment as compared to the PCI Data Security Standard (PCI DSS) V3.2.1 based on current card processing environments and operational practices.

Lake County BCC was not compliant with PCI DSS V3.2.1 at the time of the assessment. However, the BCC IT has many good information security practices in place that are known and followed by staff. IT management has remediated 50% of the observations, including the highest priority recommendation that removed card data processing from BCC online systems, and has developed remediation plans for the remaining items.

I can provide answers regarding observations, but please direct questions or concerns about remediation and timelines to Jennifer Barker and Erik Ross.

We appreciate the invaluable assistance provided by Erik Ross and the rest of the BCC IT team during the course of the assessment.

Respectfully submitted,

Terri W. Freeman

Terri W. Freeman
Inspector General

cc: Gary J. Cooney, Clerk of the Circuit Court & Comptroller
Denise Bell, Chief Deputy Clerk
Jennifer Barker, Interim County Manager
Erik Ross, Information Technology Dept. Director, Information Technology

Know of Fraud, Waste, or Abuse?

Contact our hotline at (352) 742-4429 or
email fwa@lakecountyclerk.org